



“SOCIAL INSTITUTIONS SUPPORT PROGRAMME”

SISP(2005)1SPDYSFINREP

FIRST SPEAKING DAYS ON PENSION AND HEALTH INSURANCE

between

Serbia and Montenegro and “The former Yugoslav Republic of Macedonia”

7 - 8 November 2005

**Republican Fund for Pension and Invalidation Insurance of the Employed
D-r Aleksandra Kostica 9
11 000 Belgrade
Serbia and Montenegro**

FINAL REPORT

7 November 2005

Meeting of the Serbian and Macedonian delegation

Mr. Milos Nikac, Senior Adviser to the Director from the Republic Fund for Pension and Invalidity Insurance of Self-employed, Serbia and Montenegro, opened the meeting by welcoming the participants. He reminded them that Speaking Days on Social Security were organized in the past, but since 1991 Serbia and Montenegro had not organized such kind of activity. He informed the participants that Mr. Mihovil Rismondo, Croatian expert on pension and invalidity insurance will present the idea of the Speaking Days, Croatia is the only one of the former Yugoslav republics that continued with this practice. Mr. Nikac underlined the importance of the Speaking Days and stated that if the Speaking Days are successful, then further activity can be taken in order to organise Speaking Days between Serbia and Montenegro and Bosnia and Herzegovina and later with Croatia (as was proposed by Mrs. Mirjana Mirkov, Director of the Department for implementation of pension and invalidity insurance, Republic Fund for Pension and Invalidity Insurance of Employed, Serbia and Montenegro). He suggested that when the CARDS Social Institutions Support Programme is over, the countries themselves can take up the responsibility of organizing such events.

Mrs. Mirjana Mirkov welcomed the participants and apologized that Mr. Goran Lončar, Director of the Republic Fund for Pension and Invalidity Insurance of Employed couldn't attend the meeting due to negotiations on governmental level. She expressed her hope that the Speaking Days on Social and Health Insurance will be organized with the other Balkan countries as well because co-operation exists, but still, it needs to be improved and the Speaking Days could be great tool for improvement of the co-operation and setting up a network of experts dealing with social security issues.

Mr. Rismondo, Executive Co-ordinator, Croatian Pension Insurance Institute, Croatia, informed the participants about the Croatian experience in organizing Speaking Days with Austria since 1980. He stated that one of the goals of the Speaking Days is to accelerate the procedure of acquiring rights in problematic cases. The second goal is providing information – a certain percentage of the people coming to the Speaking Days are not yet eligible for pension, but they want to know the procedure in advance. The experts themselves also exchange information regarding changes in the regulations and they usually exchange lists of unsolved cases. The Speaking Days do not change the bilateral agreement but depending the outcome, if there is need, than both sides can agree on certain changes in the agreement. He recommended that people working on the Speaking Days are experienced practitioners, preferably inspectors, legal officers, independent advisers because they need to be able to work and solve problems independently. He also mentioned that it's normal to have higher number of people interested in the Speaking Days in the beginning, and than the number will gradually drop, although it will keep oscillating as newly insured people come to the pensionable age.

Mr. Aco Janevski, State Secretary, Ministry of Labour and Social policy, “The former Yugoslav Republic of Macedonia”, expressed his support of the idea to organize Speaking Days between the SISP countries and expressed his hope that if the results are satisfying, than this type of event will continue to be organized.

Afterwards, the participants were divided in working groups for the following day (one Serbian and one Macedonian expert per group) and were given application forms to be filled for those participants that will require further investigation regarding their case.

The participants from both delegations exchanged information regarding the problems they have encountered in certain cases, as well as about the recent changes in the regulations.

Participants:

Serbia and Montenegro

Mrs. Mirjana MIRKOV

Director of the Department for implementation of pension and invalidity insurance
Republic Fund for Pension and Invalidity Insurance of Employed

Mr. Miloš NIKAČ

Senior Adviser to the Director
Republican Fund for Pension and Invalidity Insurance of Self-employed
(CARDS SISP local project officer for Serbia and Montenegro)

Mrs. Verica RADUNOVIĆ

Assistant Director of the Department for International social security conventions
conduct office
Republic Fund for Pension and Invalidity Insurance of Employed

Mr. Srđan TOMIN

Head of the Department for international insurance
Republic Fund for Pension and Invalidity Insurance of Self-employed

Mrs. Snežana KALINIĆ

Head of the Department for international agreements
Republic Institute for Health Insurance

Mr. Ivan TODOROVIĆ

Head of the Department for pension and invalidity insurance
Republic Fund for Pension and Invalidity Insurance of Self-employed

Mr. Aleksandar DINIĆ

Coordinator
Department of International social security conventions conduct office
Republic Fund for Pension and Invalidity Insurance of Employed

Mr. Nenad RAKIĆ
Economist
Department for Pension and Disability Insurance
Ministry for Labour, Employment and Social Policy

“The former Yugoslav Republic of Macedonia”

Mr. Aco JANEVSKI
State Secretary
Ministry of Labour and Social Policy

Mr. Sašo KLISAROSKI
Head of the Sector for realization of pension and disability insurance rights
Pension and Disability Insurance Fund

Ms. Irena RISTESKA
Officer for Solving Complaints
Pension and Disability Insurance Fund

Mr. Mihajlo KOSTOVSKI
Assistant Manager
Health Insurance Fund of Macedonia

Mrs. Milica SIMONOVSKA
Inspector in the Department for International agreements
Pension and Disability Insurance Fund

Expert

Mr. Mihovil RISSMONDO
Executive Co-ordinator
Croatian Pension Insurance Institute
(CARDS SISP local project officer for Croatia)

SECRETARIAT
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8 November 2005

Speaking Days - practical work

(Overview)

The experts for Pension and Health Insurance were working with clients from 09:00 to 12:00 and from 14:00 until 16:30. Out of 84 people interested in the free legal advice, 64 people showed up (Appendix I). Most of the cases were solved on the spot – a smaller number needed further looking into and the experts agreed to follow up on those cases. The Speaking Days went very well, and both the clients and the experts were satisfied of the results.

After the last client left, the experts discussed several problematic cases presented by both delegations.

APPENDIX I

LIST OF BENEFICIARIES

1. Pavičec Milutin
2. Jovanović Zoran
3. **Kopša Ljiljana**
4. **Lukać Živorad**
5. **Vasileva Danica**
6. **Marajanović Snežana**
7. **Milenkov Mičo**
8. **Popiljević – Pavlović Ljiljana**
9. **Kostadinov Dragoslav**
10. **Nečak Sunca**
11. **Borisavljević Mladena**
12. **Martinović Milorad**
13. Simeonovski Miodrag
14. **Rodić Ljiljana**
15. **Mihajlovska Radmila**
16. Simić Petar
17. Petković Tomislav
18. **Tatarić Dušan**
19. **Krstić Marija**
20. **Medić Iso**
21. Popovska Penelopa
22. **Janičijević Milovan**
23. Jovanović Vojislav
24. Đorđević Radojica
25. **Milovanović Stanko**
26. **Jovanović Dragisa**
27. **Belečki Stevan**
28. **Nikolić Stanko**

- 29. Babačev Antonije**
- 30. Milosević Gina**
- 31. Salatić Zorka**
- 32. Pantić Milan**
- 33. Firtel Vukašin**
34. Tešić Dušan
- 35. Milićević Stanica**
36. Milivojević Milovan
37. Savić Nevenka
38. Radić Slavica
- 39. Bosković Dušica**
- 40. Radović Smiljana**
- 41. Dubajić Maca**
- 42. Knežević Petar**
- 43. Mihailović Slavoljub**
- 44. Krunić Mara**
- 45. Ranković Jovanka**
- 46. Ristić Živadinka**
- 47. Maslak Gvozda**
- 48. Stanišić Uroš**
- 49. Cerović Menka**
- 50. Nikolić Dusanka**
- 51. Nikolić Miroslav**
- 52. Malbasa Rade**
- 53. Bandulić Đurđe**
- 54. Jakovljević Rajna**
- 55. Belanović Slobodanka**
- 56. Šiška Slavica**
- 57. Petrovska Ljubica**
- 58. Kostić Dragan**
59. Marković Darinka
- 60. Đorđević Milica**
- 61. Sekulić Blaga**
- 62. Stepanović Sava**
63. Nejić Radomir
- 64. Vučković Violeta**
- 65. Bojković Suzana**
- 66. Miladinović Božidar**
67. Jovanović Živorad
- 68. Miljenović Sašenjka**

- 69.Nedić Mihailo
70.Đukić Mirjana
71.Arsić Arandjel
72.Kosanić Fanica
73.Atanasovska – Zarić Slobodanka
74.Plašić Ljiljana
75.Penev Arsa
76.Roknić Rosa
77.Budisavljević Jovica
78.Jovanović Marija
79.Radovanović Snežana
80.Stojković Ljiljana
81.Trkulja Spasenija
82.Pavlović Ljubica
83.Emini Ređep
84.Arifov Mustafa